

FIELDBRIDGE ASSOCIATES

Resident Notice

NEW WAYS TO PAY YOUR CHARGES

Dear Resident,

As the managing agent for your property, we are excited to begin providing you with new and improved ways for you to make your rent payments, parking, and other charges.

PAY ONLINE BY CREDIT CARD OR E-CHECK (ACH)


We are excited to introduce a fast, easy, and secure way for you to make rent, parking, and other charges online through our new provider, **ClickPay**. Through this new platform, you can make automatic recurring or one-time payments by e-check (ACH) from a bank account or by all major credit and debit cards for a fee. As the new way of accepting payments, we invite you to get started by clicking the activation link emailed to you or by creating your account below.


www.ClickPay.com/Fieldbridge

- ① Click **Register** and then create your online profile with **ClickPay**
- ② **Connect Your Unit** using your street address and zip code
- ③ Set up **Automatic Payments** or click **Pay Now** to make one-time payments



PAY BY CASH WITH MONEYGRAM

We are also now accepting cash payments for your rent, parking, and other charges at over 40,000  **MoneyGram** locations nationwide. To enjoy a faster and more convenient payment experience, we request that resident's currently paying by money order sign up with ClickPay in order to get started with cash payments.

In order to submit a cash payment, follow steps one and two above, or activate your account through the link emailed to you. Once steps one and two have been completed, select **Cash Payments** and the unit you're making a payment to. Print or take note of the **Account Number**, **Receive Code**, and **Company Name** and visit the nearest  **MoneyGram** location to complete an express payment form. *Please note a small fee applies to cash payments.*

PAYMENT SUPPORT

For help with your account, visit **ClickPay's** support center at **www.ClickPay.com/Help** for access to FAQ's, step-by-step walkthroughs, email and phone support, and live chat.

Thank you for your attention to this matter,
Fieldbridge Associates